

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 07th day of May'2024

C.G.No.123/2023-24/Nellore Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)

Between

Sri. S.K. Sultan Shareef, Islampeta,
Kavali (M), Nellore Dist.

Complainant

AND

1. Assistant Accounts Officer/ERO/Kavali
2. Dy. Executive Engineer/O/Kavali
3. Executive Engineer/O/Kavali

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.04.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following:

ORDER

- 01.** The complainant filed the complaint during Vidyut Adalat conducted on 06.02.2024 at Kavali stating that three years back he paid necessary deposit amounts applying for second service connection but the second service connection was not released to him and then he requested the



respondents to adjust the said deposit amounts to his existing service connection account but in vain.

- 02.** The said complaint was registered as C.G.No.123/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they adjusted the deposit amounts paid by the complainant for second service connection to the account of existing service connection and thereby redressed the grievance of the complainant.
- 03.** Heard both the parties through video conferencing.
- 04.** Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant during the enquiry through video conferencing admitted adjustment of the deposit amounts and requested to close the complaint as his grievance is redressed. Hence, the complaint is closed. No order as to costs.
- 05.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this the 07th day of May'2024.


CHAIRPERSON


Member (Finance)


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

